

# Voicemail Settings Module - Basics

talk

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Dashboard

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Text To Speech Engines

Voicemail Admin

User Panel

XactView Panel

This module have a couple of sections as shown below the usage screen provides an overview of the current state of play;

talk

Modules

Basic Mode

Dashboard

UCP

Voicemail

Usage

Settings

Dialplan Behavior

Timezone Definitions

Number of Accounts

Activated

19

Unactivated

9

Disabled

1

Total

29

Storage Usage

Disk space currently in use by Voicemail data

Total

5.14 MB

WARNING

In the General usage section global actions can be performed to clean up systems USE THIS WITH CARE pressing DELETE in here applies across the ENTIRE system and will remove all items listed.

*Most of this section is for advanced users only and as such please refer to the ? inline help bubbles for what the functions will do, if you have specific use questions please raise them below this article (comments) or raise a ticket. The one section you probably should change is the email template and this is below but for all other sections are for advanced users as the default settings will provide a working system that is satisfactory for the vast majority of our users.*

— **Mark Simcoe**

## Email Config

Changing the email template for the voicemail notifications, by default they will contain AMPWEBADDRESS instead of the server name and URL please replace with your system as shown below;

# Voicemail

Usage	Settings	Dialplan Behavior	Timezone Definitions
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General	Email Config	Limits	ODBC Storage	IMAP Storage	Sound Files	Context Config
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These settings apply to Voicemail Email Configuration

Email Subject ?	IC-talk HC Voicemail Notification
Email Body ?	<p>\${VM_NAME},</p> <p>There is a new voicemail in mailbox \${VM_MAILBOX}:</p> <p>From:   \${VM_CALLERID} Length: \${VM_DUR} seconds Date:   \${VM_DATE}</p> <p>Dial *98 to access your voicemail by phone or press the envelope button. Or Visit <a href="http://ic-pbx01.ic-talk.co.uk/ucp">http://ic-pbx01.ic-talk.co.uk/ucp</a> to check your voicemail with a web browser.</p>
Email From String ?	IC-talk HC Phone System
Email Date Format ?	%A, %B %d, %Y at %r
Pager Subject ?	IC-talk HC Voicemail Notification
Pager Body ?	New \${VM_DUR} long msg in box \${VM_MAILBOX} from \${VM_CALLERID}, on \${VM_DATE}
Pager From String ?	PBX Phone System
Pager Date Format ?	%A, %B %d, %Y at %r
Server Email ?	pbx@ic-talk.co.uk
Skip PBX String ?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Attach Voicemail ?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Next after command ?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Mail Command ?	

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Online URL: <https://kb.ic.uk/article/voicemail-settings-132.html> (<https://kb.ic.uk/article/voicemail-settings-132.html>)