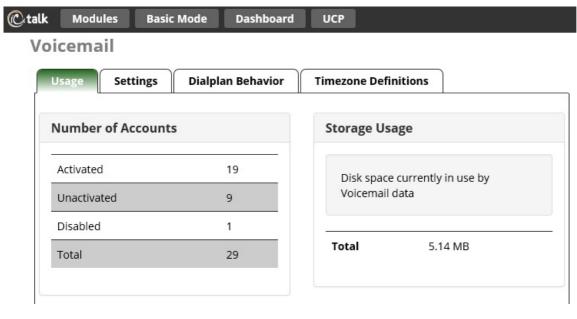Article Number: 132 | Rating: Unrated | Last Updated: Wed, Aug 9, 2017 at 11:49 AM

Voicemail Settings Module - Basics

This module have a couple of sections as shown below the usage screen provides an overview of the current state of play;

WARNING

In the General usage section global actions can be performed to clean up systems USE THIS WITH CARE pressing DELETE in here applies across the ENTIRE system and will remove all items listed.

> *Most of this section is for advanced users only and as such please refer to the ? inline help bubbles for what the functions will do, if you have specific use questions please raise them below this article (comments) or raise a ticket. The one section you probably should change is the email template and this is below but for all other sections are for advanced users as the default settings will provide a working system that is satisfactory for the vast majority of our users.*
>
> — **Mark Simcoe**

Email Config

Changing the email template for the voicemail notifications, by default they will contain AMPWEBADDRESS instead of the server name and URL please replace with your system as shown below;

Voicemail

General | **Email Config** | Limits | ODBC Storage | IMAP Storage | Sound Files | Context Config

These settings apply to Voicemail Email Configuration

Email Subject ❓

IC-talk HC Voicemail Notification

Email Body ❓

${VM_NAME},

There is a new voicemail in mailbox ${VM_MAILBOX}:

    From: ${VM_CALLERID}
    Length: ${VM_DUR} seconds
    Date: ${VM_DATE}

Dial *98 to access your voicemail by phone or press the envelope button.
Or
Visit http://ic-pbx01.ic-talk.co.uk/ucp to check your voicemail with a web browser.

Email From String ❓

IC-talk HC Phone System

Email Date Format ❓

%A, %B %d, %Y at %r

Pager Subject ❓

IC-talk HC Voicemail Notification

Pager Body ❓

New ${VM_DUR} long msg in box ${VM_MAILBOX}
from ${VM_CALLERID}, on ${VM_DATE}

Pager From String ❓

PBX Phone System

Pager Date Format ❓

%A, %B %d, %Y at %r

Server Email ❓

pbx@ic-talk.co.uk

Skip PBX String ❓   Yes / **No**

Attach Voicemail ❓   **Yes** / No

Next after command ❓   **Yes** / No

Mail Command ❓