

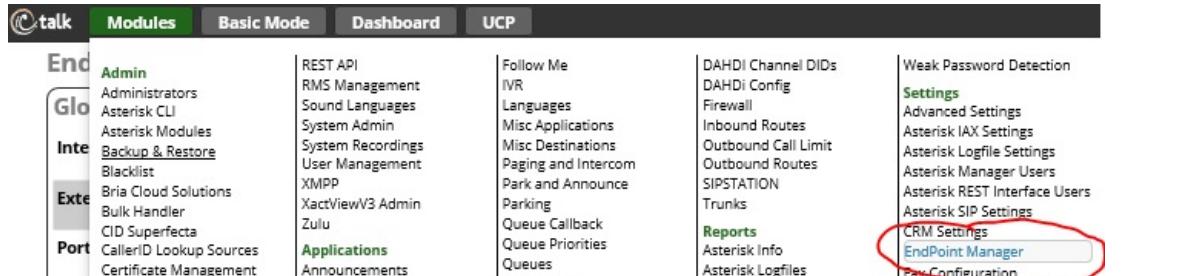
Article Number: 164 | Rating: 5/5 from 1 votes | Last Updated: Thu, Oct 5, 2017 at 11:55 AM

The default login details for a default Sangoma handset is;

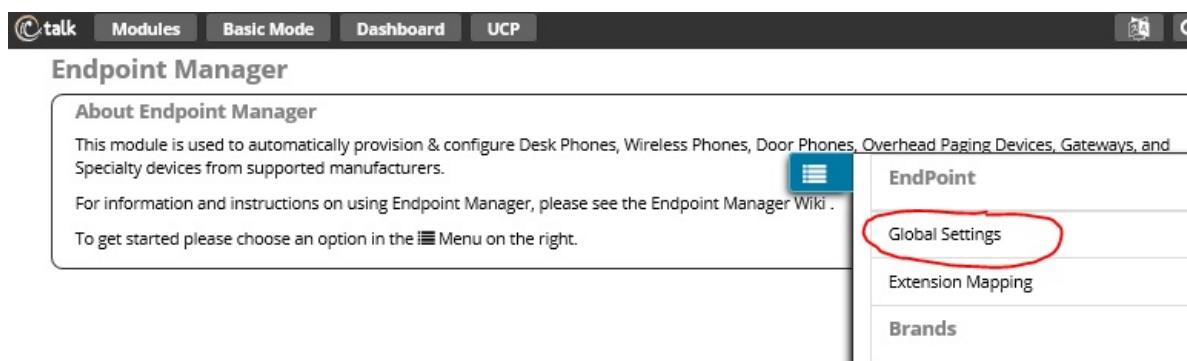
Username: admin

Password: admin

This should be the default password for handsets out of the box or after a factory reset, please note that these handsets support zero touch and if purchased via us they will most likely upon first boot or reset just connect directly to your PBX and the password will change to your PBX systems password. This will be the password you have specified for handset admin and user access see steps below;

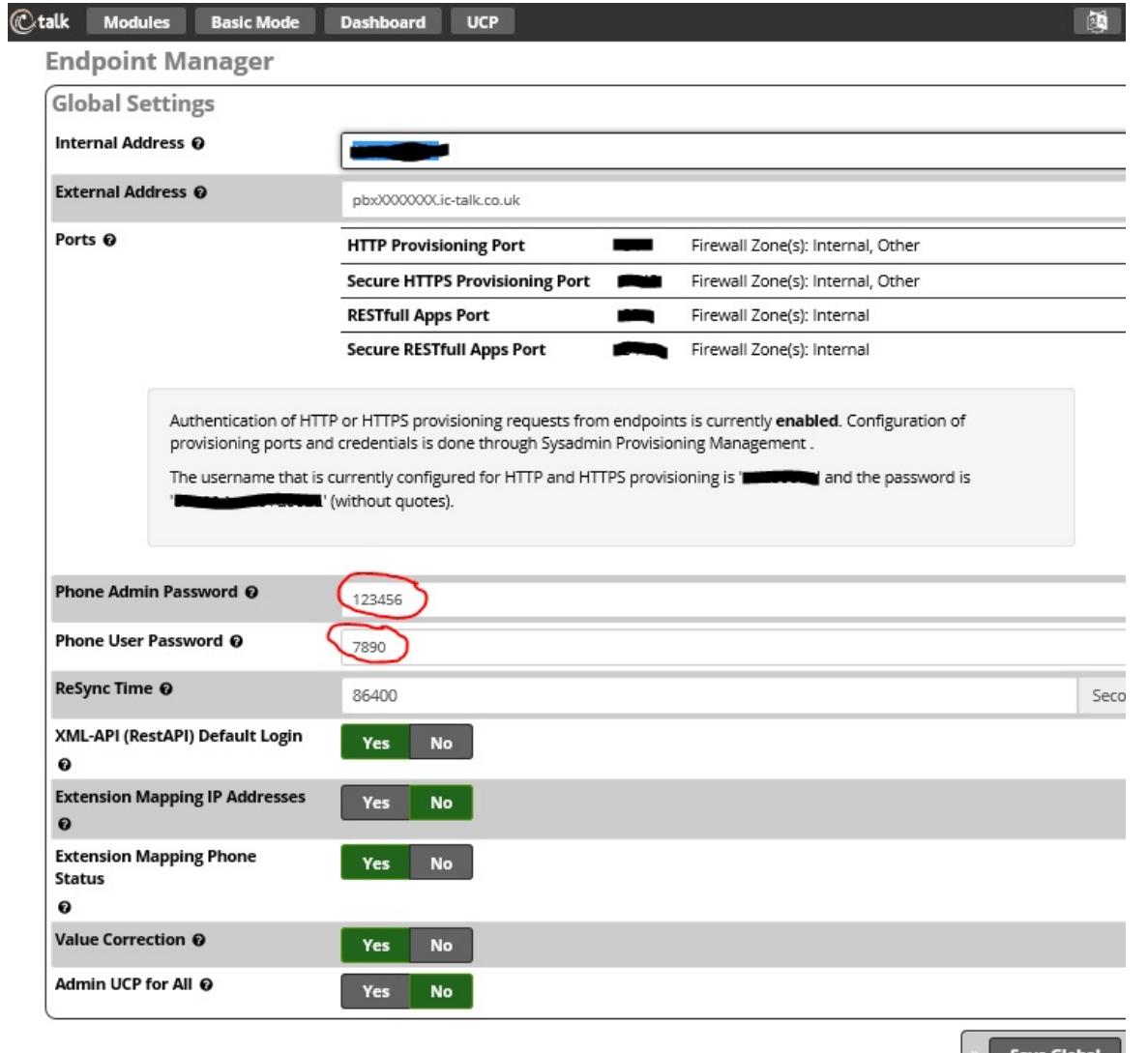


The screenshot shows the Sangoma UCP interface. The top navigation bar includes 'UCP', 'Modules', 'Basic Mode', 'Dashboard', and 'UCP'. The 'Modules' menu is open, showing categories like 'Admin', 'Glo', 'Inte', 'Ext', and 'Port'. Under 'Admin', 'Endpoint Manager' is highlighted with a red circle. Other options in the 'Admin' category include REST API, RMS Management, Asterisk CLI, Asterisk Modules, Backup & Restore, Blacklist, Bria Cloud Solutions, Bulk Handler, CID Superfecta, CallerID Lookup Sources, and Certificate Management. The 'UCP' menu on the right includes 'Follow Me', 'IVR', 'Languages', 'System Recordings', 'User Management', 'XMPPT', 'Applications', 'Announcements', 'DAHDI Channel DIDs', 'DAHDI Config', 'Firewall', 'Inbound Routes', 'Outbound Call Limit', 'Outbound Routes', 'SIPSTATION', 'Parking', 'Queue Callback', 'Queue Priorities', 'Queues', 'Weak Password Detection', 'Advanced Settings', 'Asterisk IAX Settings', 'Asterisk Logfile Settings', 'Asterisk Manager Users', 'Asterisk REST Interface Users', 'Asterisk SIP Settings', 'CRM Settings', 'EndPoint Manager' (which is also circled), and 'Fax Configuration'.



The screenshot shows the 'Endpoint Manager' page. The top navigation bar includes 'UCP', 'Modules', 'Basic Mode', 'Dashboard', and 'UCP'. The 'UCP' menu on the right includes 'EndPoint', 'Global Settings' (which is circled), 'Extension Mapping', and 'Brands'. The main content area is titled 'About Endpoint Manager' and describes its function of automatically provisioning and configuring various devices. It includes links for the Endpoint Manager Wiki and a 'Menu on the right'.

Then in the next screen add your desired passwords that your handsets will be set to;



The screenshot shows the 'Global Settings' page. The top navigation bar includes 'UCP', 'Modules', 'Basic Mode', 'Dashboard', and 'UCP'. The 'UCP' menu on the right includes 'EndPoint', 'Global Settings' (which is circled), 'Extension Mapping', and 'Brands'. The main content area includes sections for 'Internal Address', 'External Address', 'Ports', and 'Global Settings'. The 'Global Settings' section contains fields for 'Phone Admin Password' (123456), 'Phone User Password' (7890), 'ReSync Time' (86400), 'XML-API (RestAPI) Default Login' (Yes), 'Extension Mapping IP Addresses' (Yes), 'Extension Mapping Phone Status' (Yes), 'Value Correction' (Yes), and 'Admin UCP for All' (Yes). A note in the 'Global Settings' section states: 'Authentication of HTTP or HTTPS provisioning requests from endpoints is currently enabled. Configuration of provisioning ports and credentials is done through Sysadmin Provisioning Management.' It also mentions the current provisioning credentials: 'The username that is currently configured for HTTP and HTTPS provisioning is [REDACTED] and the password is [REDACTED] (without quotes).'. A 'Save Global' button is at the bottom right.

Posted by: Jonathan - Wed, Sep 13, 2017 at 5:50 PM. This article has been viewed 11866 times.

Online URL: <https://kb.ic.uk/article/sangoma-handsets-default-login-164.html> (<https://kb.ic.uk/article/sangoma-handsets-default-login-164.html>)