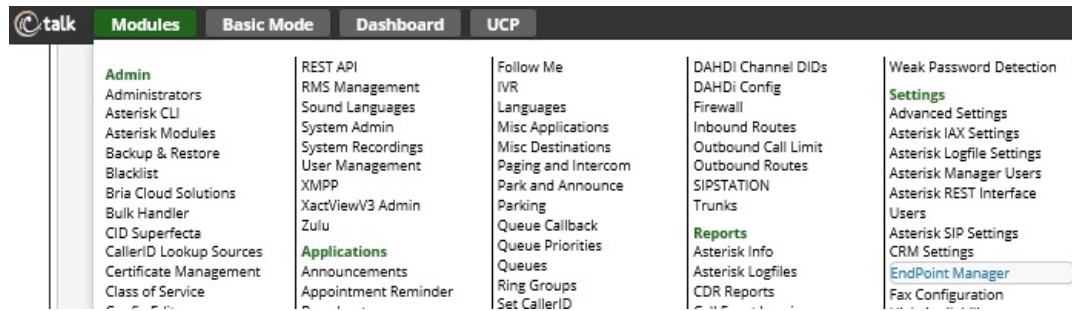


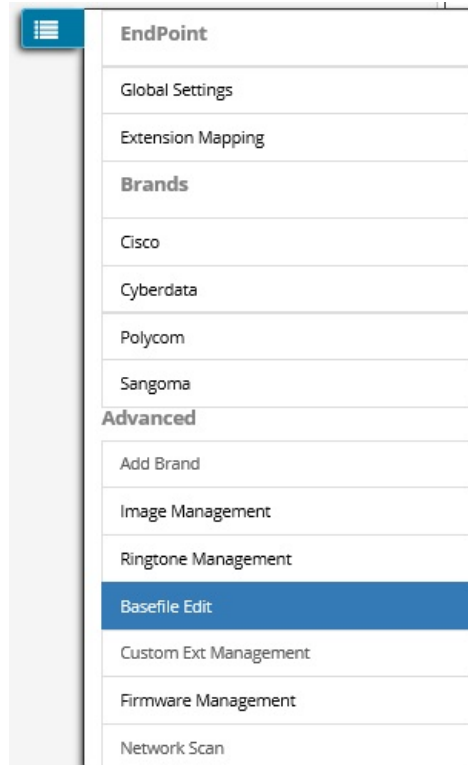
Changing daylight saving to BST on Polycom handsets

By default the Polycom handsets will be set to US standards for daylight saving time changes, to change this please do the following;

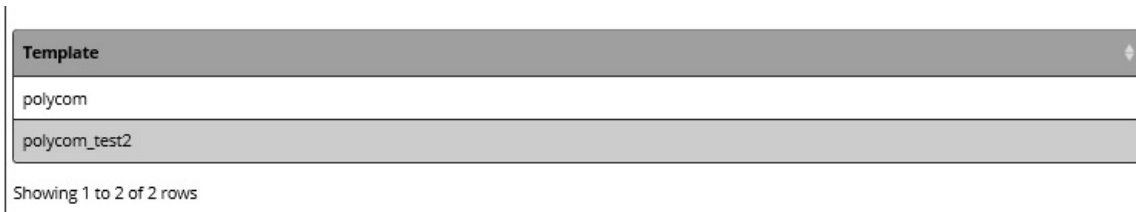
Go into Endpoint manager;



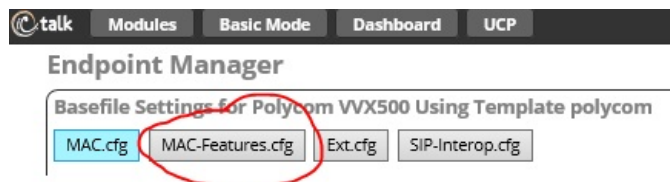
Go into the Basefile Edit;



Select the required template;



Then you will have a list of the supported handsets please pick your primary device.



Select the MAC-Features.cfg menu, then scroll down until you find the sntp section;

```
<ntp
sntp.tcpIpApp.sntp.daylightSavings.start.dayOfWeek.lastInMonth="1"
sntp.tcpIpApp.sntp.daylightSavings.stop.dayOfWeek.lastInMonth="1"
sntp.tcpIpApp.sntp.daylightSavings.stop.month="9"
sntp.tcpIpApp.sntp.address="__timeserver1__"
sntp.tcpIpApp.sntp.address.overrideDhcp="1"
sntp.tcpIpApp.sntp.gmtOffset="__offset__"
sntp.tcpIpApp.sntp.gmtOffset.overrideDhcp="1"
sntp.tcpIpApp.sntp.resyncPeriod="86400"
sntp.tcpIpApp.sntp.daylightSavings.enable="__daylight__"
sntp.tcpIpApp.sntp.daylightSavings.fixedDayEnable="0"
sntp.tcpIpApp.sntp.daylightSavings.start.month="3"
sntp.tcpIpApp.sntp.daylightSavings.start.date="8"
sntp.tcpIpApp.sntp.daylightSavings.start.time="2"
sntp.tcpIpApp.sntp.daylightSavings.start.dayOfWeek="1"
sntp.tcpIpApp.sntp.daylightSavings.stop.date="1"
sntp.tcpIpApp.sntp.daylightSavings.stop.time="2"
sntp.tcpIpApp.sntp.daylightSavings.stop.dayOfWeek="1"
>
</ntp>
```

Edit by selecting the desired lines for the month stop and days of week and ensure you have all the models of handset this applies to selected;

Applies to Model(s)

IP301	IP320	IP321	IP330	IP331	IP335	IP4000	IP430	IP450	IP5000
IP501	IP550	IP560	IP6000	IP601	IP650	IP670	IP7000	VVX1500	
VVX300	VVX310	VVX400	VVX410	VVX500	VVX600				

File:
Section:
Parameter:
Value:

You should then end up with the changed lines highlighted in red to denote they are different to the default template;

```
<ntp
sntp.tcpIpApp.sntp.daylightSavings.start.dayOfWeek.lastInMonth="1"
sntp.tcpIpApp.sntp.daylightSavings.stop.dayOfWeek.lastInMonth="1"
sntp.tcpIpApp.sntp.daylightSavings.stop.month="10"
sntp.tcpIpApp.sntp.address="__timeserver1__"
sntp.tcpIpApp.sntp.address.overrideDhcp="1"
sntp.tcpIpApp.sntp.gmtOffset="__offset__"
sntp.tcpIpApp.sntp.gmtOffset.overrideDhcp="1"
sntp.tcpIpApp.sntp.resyncPeriod="86400"
sntp.tcpIpApp.sntp.daylightSavings.enable="__daylight__"
sntp.tcpIpApp.sntp.daylightSavings.fixedDayEnable="0"
sntp.tcpIpApp.sntp.daylightSavings.start.month="3"
sntp.tcpIpApp.sntp.daylightSavings.start.date="8"
sntp.tcpIpApp.sntp.daylightSavings.start.time="2"
sntp.tcpIpApp.sntp.daylightSavings.start.dayOfWeek="1"
sntp.tcpIpApp.sntp.daylightSavings.stop.date="1"
sntp.tcpIpApp.sntp.daylightSavings.stop.time="2"
sntp.tcpIpApp.sntp.daylightSavings.stop.dayOfWeek="1"
>
</ntp>
```

Scroll to the bottom of the screen and then save and rebuild the files, if the phones are not in use you can elect to Update them also (DO NOT do this while system is in use as ALL handsets of this model will reboot).

Done.

Posted by: Mark Simcoe - Mon, Sep 25, 2017 at 9:20 AM. This article has been viewed 3718 times.

Online URL: <https://kb.ic.uk/article/changing-daylight-saving-to-bst-on-polycom-handsets-166.html> (<https://kb.ic.uk/article/changing-daylight-saving-to-bst-on-polycom-handsets-166.html>)