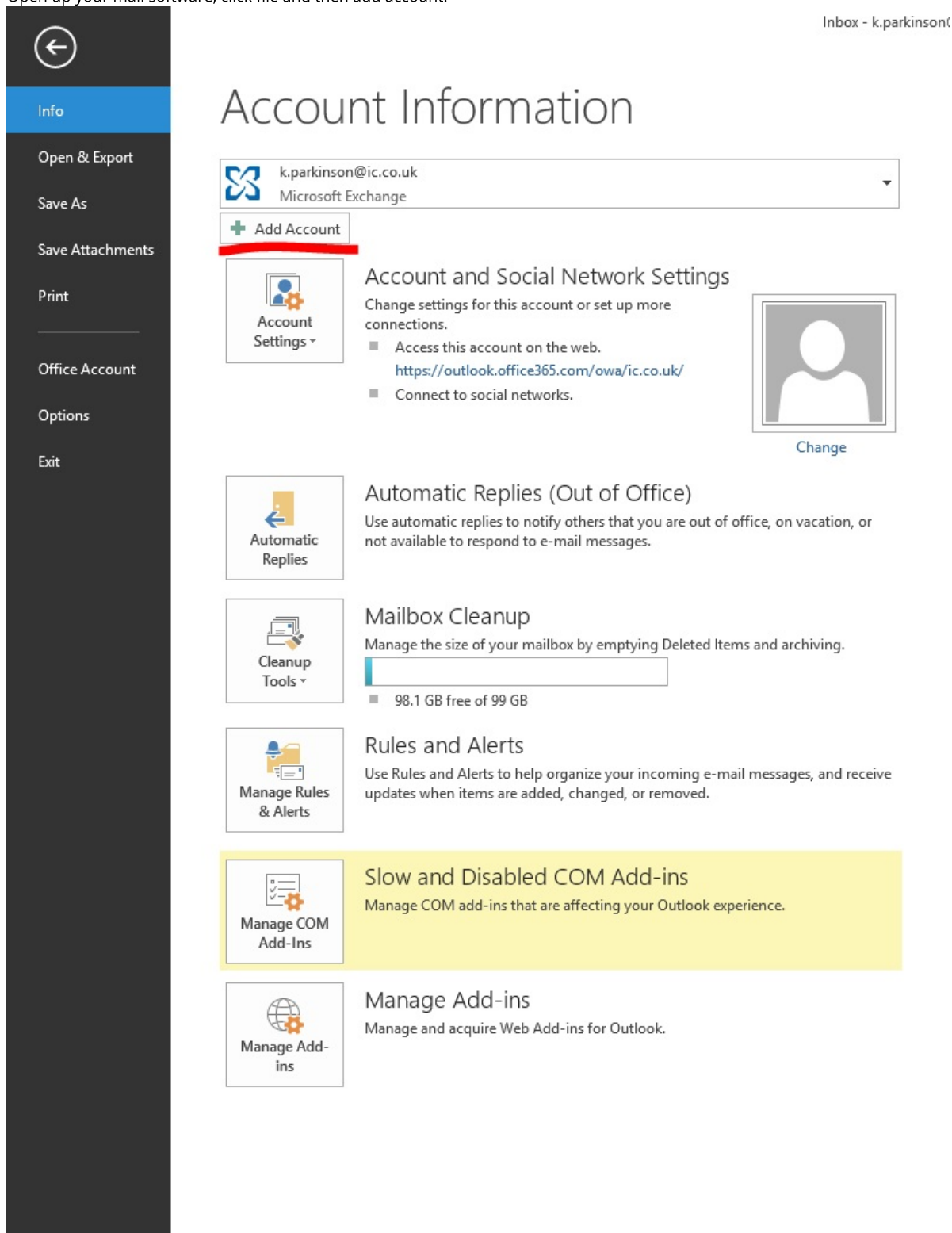


## How to setup POP3 Email

This article is to inform end users how to configure their email account via POP3. The pictures used will be on Outlook 2016 however this setup will be universal throughout most mail software.

1. Open up your mail software, click file and then add account.



2. Once clicked, a small window will pop up. You need to select "Manual setup or additional server types". Then click next.

Add Account ✕

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**Auto Account Setup**  
Outlook can automatically configure many email accounts.

☒ **E-mail Account**

Your Name:   
Example: Ellen Adams

E-mail Address:   
Example: ellen@contoso.com

Password:   
Retype Password:   
Type the password your Internet service provider has given you.

☐ **Manual setup or additional server types**

< Back Next > Cancel

3. Now you will need to select "POP or IMAP". Then click next.

Add Account ✕

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**Choose Service**

☐ **Microsoft Exchange Server or compatible service**  
Connect to an Exchange account to access email, calendars, contacts, tasks, and voice mail

☐ **Outlook.com or Exchange ActiveSync compatible service**  
Connect to a service such as Outlook.com to access email, calendars, contacts, and tasks

☒ **POP or IMAP**  
Connect to a POP or IMAP email account

< Back Next > Cancel

4. Now you will need to fill out the details required for your own email.

Under User information, enter your full name and then your email address.

Under Server information, you will need to leave the account type as POP3. The incoming & outgoing mail servers are the same. The prefix for this is to add "mail." in front of your domain name. For Example, if your email address is test@example.co.uk (mailto:test@example.co.uk) then your domain name is example.co.uk. So this means that the incoming & outgoing mail servers for test@example (mailto:test@example).co.uk is mail.example.co.uk.

Under Logon Information, please enter your email address and password.

Now click "More Settings" in the bottom right.

5. Now you will see a smaller pop up window with three tabs, general, outgoing server and advanced. Click outgoing server and select the square tick box at the top to enable authentication.

click OK and this will return back to the other pop up window.

6. Hit next and now this will complete for you.

Now you have successfully added an email account via POP3 to your mail software.

POP3 mail will only work on one device. It is old technology and also does not work very well on mobile devices.

I would recommend moving over to Office 365 as this give you everything POP3 mail will and a lot more. If you would like to know more about Office 365 click here. (<https://ic.co.uk/products-and-services/ic-host/office-365/>)

