

How to setup POP3 Email

This article is to inform end users how to configure their email account via POP3. The pictures used will be on Outlook 2016 however this setup will be universal throughout most mail software.

1. Open up your mail software, click file and then add account.

Inbox - k.parkinson

Account Information

k.parkinson@ic.co.uk
Microsoft Exchange

Add Account

Account Settings

Automatic Replies (Out of Office)
Use automatic replies to notify others that you are out of office, on vacation, or not available to respond to e-mail messages.

Mailbox Cleanup
Manage the size of your mailbox by emptying Deleted Items and archiving.
98.1 GB free of 99 GB

Rules and Alerts
Use Rules and Alerts to help organize your incoming e-mail messages, and receive updates when items are added, changed, or removed.

Slow and Disabled COM Add-ins
Manage COM add-ins that are affecting your Outlook experience.

Manage Add-ins
Manage and acquire Web Add-ins for Outlook.

2. Once clicked, a small window will pop up. You need to select "Manual setup or additional server types". Then click next.

Add Account



Auto Account Setup

Outlook can automatically configure many email accounts.



E-mail Account

Your Name:

Example: Ellen Adams

E-mail Address:

Example: ellen@contoso.com

Password:

Retype Password:

Type the password your Internet service provider has given you.

Manual setup or additional server types

< Back

Next >

Cancel

3. Now you will need to select "POP or IMAP". Then click next.

Add Account



Choose Service



Microsoft Exchange Server or compatible service

Connect to an Exchange account to access email, calendars, contacts, tasks, and voice mail

Outlook.com or Exchange ActiveSync compatible service

Connect to a service such as Outlook.com to access email, calendars, contacts, and tasks

POP or IMAP

Connect to a POP or IMAP email account

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Next >

Cancel

4. Now you will need to fill out the details required for your own email.

Add Account



POP and IMAP Account Settings

Enter the mail server settings for your account.

User Information

Your Name:

Email Address:

Server Information

Account Type:

Incoming mail server:

Outgoing mail server (SMTP):

Logon Information

User Name:

Password:

Remember password

Require logon using Secure Password Authentication (SPA)

Test Account Settings

We recommend that you test your account to ensure that the entries are correct.

Automatically test account settings when Next is clicked

Deliver new messages to:

New Outlook Data File

Existing Outlook Data File

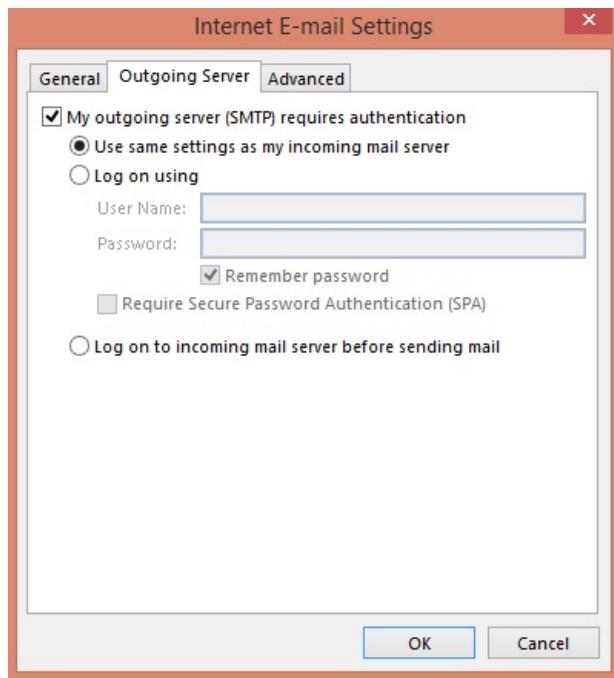
Under User information, enter your full name and then your email address.

Under Server information, you will need to leave the account type as POP3. The incoming & outgoing mail servers are the same. The prefix for this is to add "mail." in front of your domain name. For Example, if your email address is test@example.co.uk (mailto:test@example.co.uk) then your domain name is example.co.uk. So this means that the incoming & outgoing mail servers for test@example (mailto:test@example).co.uk is mail.example.co.uk.

Under Logon Information, please enter your email address and password.

Now click "More Settings" in the bottom right.

5. Now you will see a smaller pop up window with three tabs, general, outgoing server and advanced. Click outgoing server and select the square tick box at the top to enable authentication.



click OK and this will return back to the other pop up window.

6. Hit next and now this will complete for you.

Now you have successfully added an email account via POP3 to your mail software.

POP3 mail will only work on one device. It is old technology and also does not work very well on mobile devices.

I would recommend moving over to Office 365 as this give you everything POP3 mail will and a lot more. If you would like to know more about Office 365 click here. (<https://ic.co.uk/products-and-services/ic-host/office-365/>)

Posted by: Wayne Coulthard - Wed, Nov 15, 2017 at 10:20 AM. This article has been viewed 9976 times.

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