

# Adding a Yealink Handset to IC-talk HC

You MUST have a licence which includes 3rd Party Endpoint support and Endpoint Manager on the system

First add an extension as per normal procedures see Extensions - SIP (<https://kb.ic.uk/article.php?id=110>)

Add the brand to your system (if not already setup) as below;

The screenshot shows the IC-talk HC web interface. At the top, there is a navigation bar with 'Modules', 'Basic Mode', 'Dashboard', and 'UCP' tabs, and an 'Apply Config' button. Below this, a grid of menu items is displayed. In the 'Settings' column, 'CRM Settings' and 'EndPoint Manager' are circled in red. Below the menu, the 'EndPoint Manager' page is shown, featuring an 'About Endpoint Manager' section and a 'Menu' icon circled in red. The 'Menu' icon is expanded to show a list of options: 'EndPoint', 'Global Settings', 'Extension Mapping', 'Brands', 'Aastra', 'Cisco', 'Cyberdata', 'Panasonic', 'Polycom', 'Sangoma', 'Advanced', and 'Add Brand'. The 'Add Brand' option is circled in red. Below the menu, the 'Add a New Brand' section is visible, with a 'Select a new Brand' dropdown menu. The dropdown list includes various brands, with 'Yealink' circled in red at the bottom.

Please then configure the base template for the new brand (suggested settings are below);

## Endpoint Manager

### New Yealink Template

On this page you can create templates for yealink Phones

Remove Export Duplicate

Template Name

Default Internal Template  Yes  No

Default External Template  Yes  No

Destination Address

Provision Server Protocol

Provision Server Address

PhoneApps Protocol

Time Zone

Primary Time Server

Time Server 2

Daylight Savings

Background Image

Line Label

Multicast Enable

Multicast Address

Dial Patterns

Firmware Version

Config Style

Click on Save and Apply

### Available Phones

CP860	SIP-T18P	SIP-T19P	SIP-T19PE2	SIP-T20P	SIP-T21E2	SIP-T21P	SIP-T21PE2	SIP-T22P
SIP-T23G	SIP-T23P	SIP-T26P	SIP-T27G	SIP-T27P	SIP-T28P	SIP-T29G	SIP-T32G	SIP-T38G
SIP-T40P	SIP-T41P	SIP-T41S	SIP-T42G	SIP-T42S	SIP-T46G	SIP-T46S	SIP-T48G	SIP-T48S
SIP-T49G	VP-2009	VP530	W52P	W56P				

### Expansion Modules

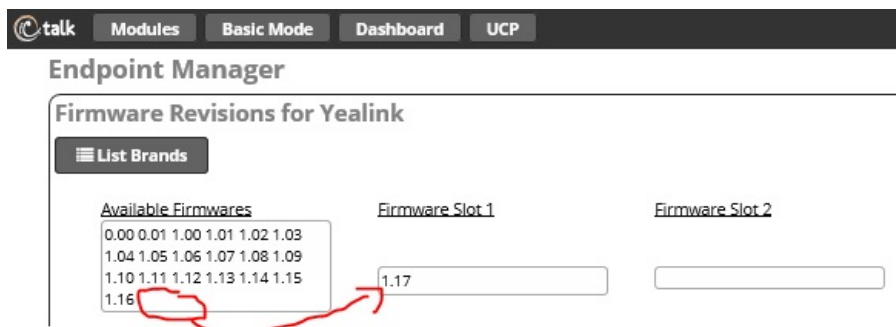
EXP38-1	EXP38-2	EXP38-3	EXP38-4	EXP38-5	EXP38-6	EXP39-1	EXP39-2	EXP39-3	EXP39-4
EXP39-5	EXP39-6	EXP40-1	EXP40-2	EXP40-3	EXP40-4	EXP40-5	EXP40-6		

You should select the models you want to have active and then configure any base buttons and press save. Once complete press to save again and apply. Next you should select the Firmware Management button;

Firmware Version

Config Style

Drag the required firmware package over and press submit, the software will start to download.



Once complete go back into the



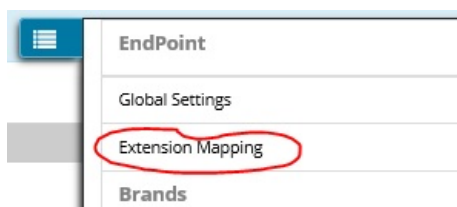
menu and select the now included Yealink brand. Then select the default template scroll to the Firmware section and this time drop down and select the slot you now desire and have installed the firmware into.



Save, Rebuild and Apply

## Add a handset using a pre-existing template and brand setup or after completing above for the first time

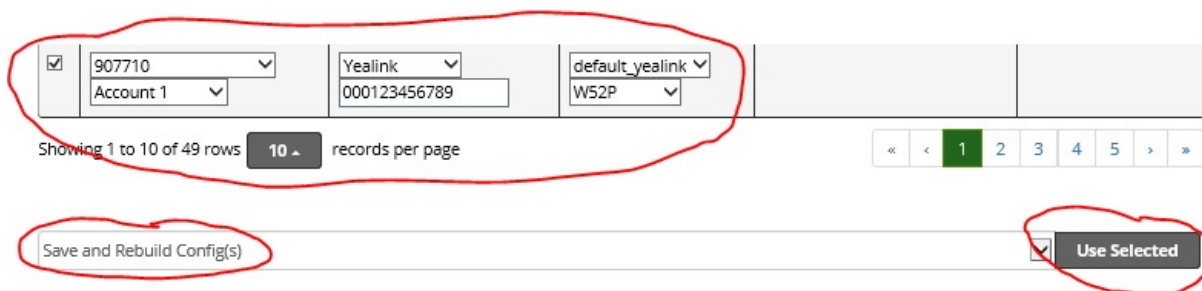
In module Endpoint Manager select the Menu and then Extension Mapping;



Then select

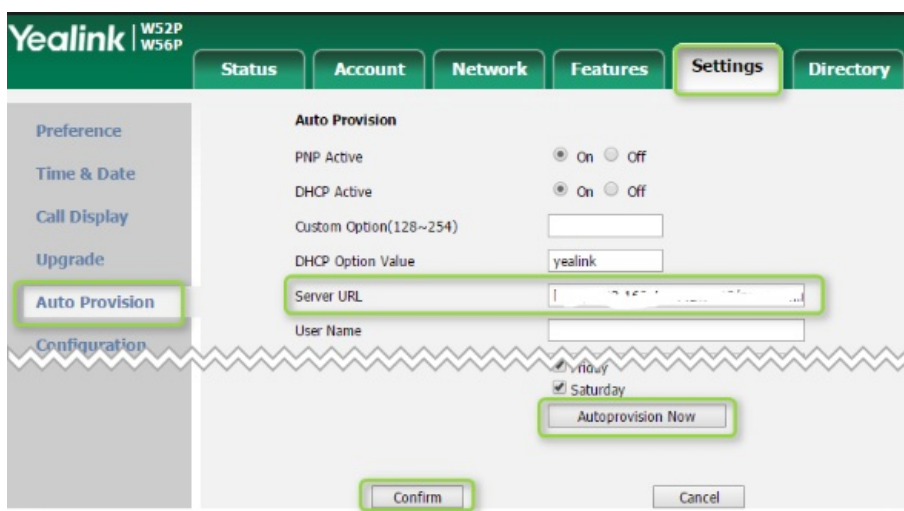


Now add your handset linked to the required extension and select the template and model accordingly;



Then save, rebuild and use selected.

The system is now ready to accept your new device now log onto the web interface of the device following the vendors instructions and then go to the menus as below;



Then enter your Server URL which will be in the format;

```
http://UUUUUUUUUU:PPPPPPPPPPPPPPPP@pbxDDDDDDDD.ic-talk.co.uk:84  
(http://UUUUUUUUUU:PPPPPPPPPPPPPPPP@pbxDDDDDDDD.ic-talk.co.uk:84)
```

Replace UUUUUU with your provisioning sever Username, PPPPPPPPPPPPPPP with the password for the server and DDDDDDDD with your deployment ID. Confirm and Autoprovision the handset, it should come back and then download any firmware required and it's associated configuration and will now lock down to the server. The handset will take some time to come back and may sit displaying a random message like DNS checking... do not panic and do not turn off the handset. We have had them go away for anything up to 15 minutes before just firing back into life and logging in.

For more details on how to configure options please see the Module Endpoint Manager Userguide.

Posted by: Mark Simcoe - Wed, Nov 15, 2017 at 4:03 PM. This article has been viewed 2327 times.

Online URL: <https://kb.ic.uk/article/adding-a-yealink-handset-179.html> (<https://kb.ic.uk/article/adding-a-yealink-handset-179.html>)