

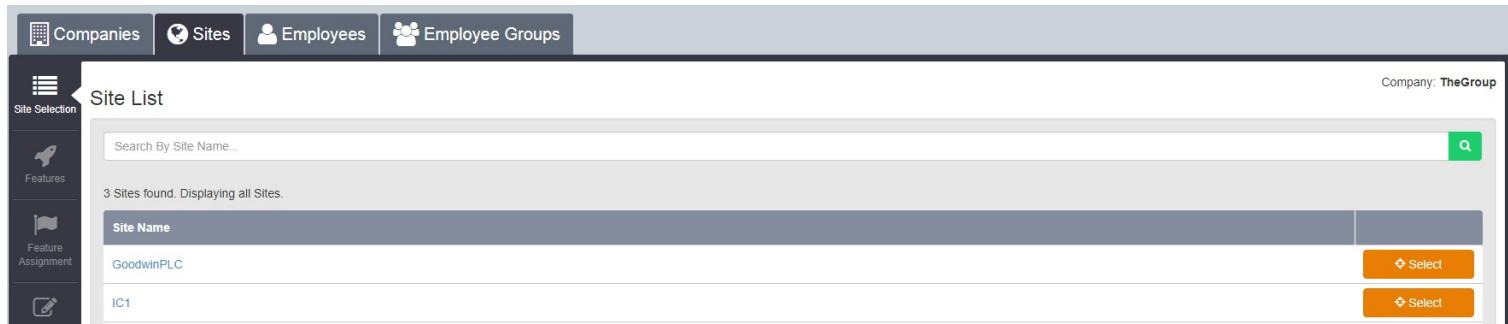
Diverting hunt group numbers on IPVS

Article Number: 190 | Rating: Unrated | Last Updated: Thu, Dec 14, 2017 at 1:14 PM

Diverting hunt groups

Log into the business portal at <https://portal.yourservices.co.uk/> (<https://portal.yourservices.co.uk/>)businessportal and sign in with your username/password.

When you are logged in, search for the site you require or just hit the search button, to show all sites in your company and select the appropriate one.



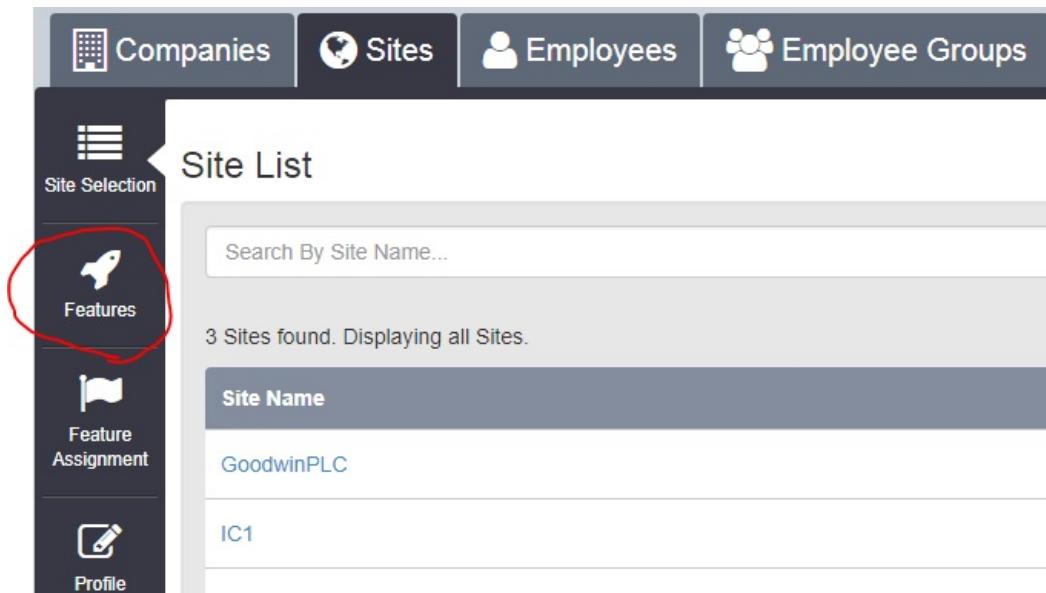
Site List

Search By Site Name...

3 Sites found. Displaying all Sites.

Site Name	Select
GoodwinPLC	♦ Select
IC1	♦ Select

Once the site is selected, click the features tab



Site Selection

Features (circled in red)

Feature Assignment

Profile

Site List

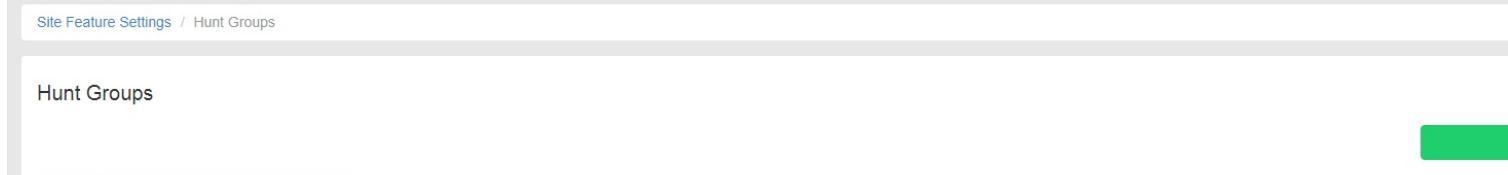
Search By Site Name...

3 Sites found. Displaying all Sites.

Site Name
GoodwinPLC
IC1

In here you want to select Hunt groups depending on what has been set up.

Features › Hunt Groups



Site Feature Settings / Hunt Groups

Hunt Groups

1 Hunt Group found. Displaying all Hunt Groups

Select the hunt group in question and go to feature settings, and call forward.

Features > Hunt Groups

Site Selection

- [Features](#)
- [Feature Assignment](#)
- [Profile](#)
- [Device Management](#)
- [Dashboard](#)

Site Feature Settings / Hunt Groups / MainNumber Feature Settings

Feature Settings

- [Alternate Numbers](#) Configure
- [Call Forwarding](#) Configure
- [Call Forwarding Selective](#) Configure
- [Calling Plans](#) Configure
- [Do Not Disturb](#) Configure
- [Selective Call Acceptance](#) Configure
- [Selective Call Rejection](#) Configure

Fill in the details how you want this set up, and hit save.

Features > Hunt Groups

Site Feature Settings / Hunt Groups / MainNumber Feature Settings / Call Forwarding

Call Forwarding

Always Settings

- Always Forward Calls
- Play Ring Reminder When Forwarding

* Forward To

Cancel

Save

Busy Settings

- Forward Calls When Line Is Busy

* Forward To

Posted by: Keira Tait - Thu, Dec 14, 2017 at 1:09 PM. This article has been viewed 3640 times.

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