Article Number: 190 | Rating: Unrated | Last Updated: Thu, Dec 14, 2017 at 1:14 PM

Diverting hunt groups

Log into the business portal at https://portal.yourservices.co.uk/ (https://portal.yourservices.co.uk/)businessportal and sign in with your username/password.

When you are logged in, search for the site you require or just hit the search button, to show all sites in your company and select the appropriate one.

| Con | npanies | 😯 Sites | Employees | Employee Groups | |
|-----------------------|------------|-------------------|------------|-----------------|-------------------|
| Site Selection | Site Lis | t | | | Company: TheGroup |
| P Features | | By Site Name | | | ٩ |
| | 3 Sites fo | und. Displaying a | III Sites. | _ | |
| Feature Assignment | Goodwi | IPLC | | | Select |
| Ø | IC1 | | | | Select |

Once the site is selected, click the features tab

| | _ | | | | |
|---|-----------------------|-------------|-------------------|-------------|-------------------|
| | 🛄 Com | panies | 😵 Sites | 峇 Employees | 😤 Employee Groups |
| | Site Selection | Site Lis | t | | |
| | | | D. 07. 11 | | |
| (| 1 | Search | By Site Name | | |
| | Features | 3 Sites for | und. Displaying a | all Sites. | |
| | | Site Nar | ne | | |
| | Feature Assignment | Goodwir | IPLC | | |
| | Ø | IC1 | | | |
| | Profile | | | | |

In here you want to select Hunt groups depending on what has been set up.

Features > Hunt Groups



Select the hunt group in question and go to feature settings, and call forward.

| Features > Hunt Groups | | | | | |
|---------------------------------|---|--------------------|--|--|--|
| Hunt Group Settings | Site Feature Settings / Hunt Groups / MainNumber Feature Settings | | | | |
| Assign Agents Service Passwords | Feature Settings | | | | |
| Feature Settings | Alternate Numbers | ₽ Contigure | | | |
| f ile | • Call Forwarding | | | | |
|] ice ement | Call Forwarding Selective | ✗ Configure | | | |
| 0 | Calling Plans | € Configure | | | |
| board | O Not Disturb | ⊁ Configure | | | |
| | Selective Call Acceptance | ✗ Configure | | | |
| | Selective Call Rejection | € Configure | | | |

Fill in the details how you want this set up, and hit save.

Features > Hunt Groups

| Site Feature Settings / Hunt Group | s / MainNumber Feature Settings / Call Forwarding | | |
|------------------------------------|---|-----------------------|--|
| Call Forwarding | | | |
| Always Settings | Always Forward Calls Play Ring Reminder When Forwarding To Telephone Number / SIP URI | Busy Settings * Fr | Forward Calls When Line Is Busy Telephone Number / SIP URI |
| Ø Cancel | | ¥ (| Save |

сопра

Posted by: Keira Tait - Thu, Dec 14, 2017 at 1:09 PM. This article has been viewed 3051 times.

Online URL: https://kb.ic.uk/article/diverting-hunt-group-numbers-on-ipvs-190.html (https://kb.ic.uk/article/diverting-hunt-group-numbers-on-ipvs-190.html)