SNG7 New Release Notice

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New Release Pre-Announcement

We are pleased to announce that the base system and IC-talk variant has now passed initial testing for the new generation O/S and system with SNG7 and Version 14. Here are some of the new features included and major changes you will see.

> This upgrade will be performed by IC due to the complexity and as it is an entire O/S upgrade, please contact IC to book this in. The upgrade is significant and very beneficial and so will be performed free of charge for all existing users. All new deployments will be on this version base as of today.

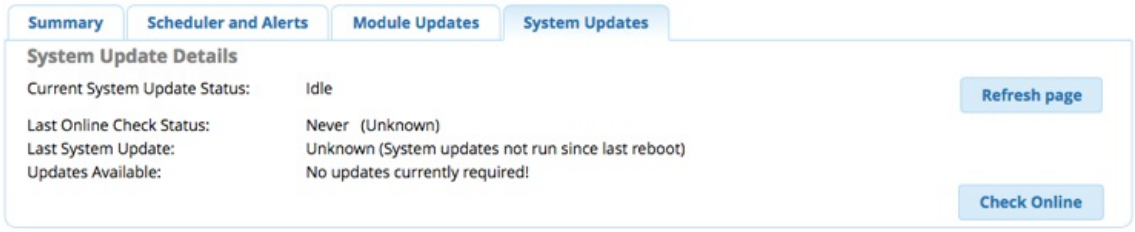
Emphasizing Security

One of the first changes made is to let systems automatically update modules that have security vulnerabilities. This will ensure that when updates are released to modules that have security issues, your systems will be updated to prevent those security issues – in less than 24 hours! We've made this option opt-out, so you can disable it through Advanced Settings if you desire, but we recommend against it!

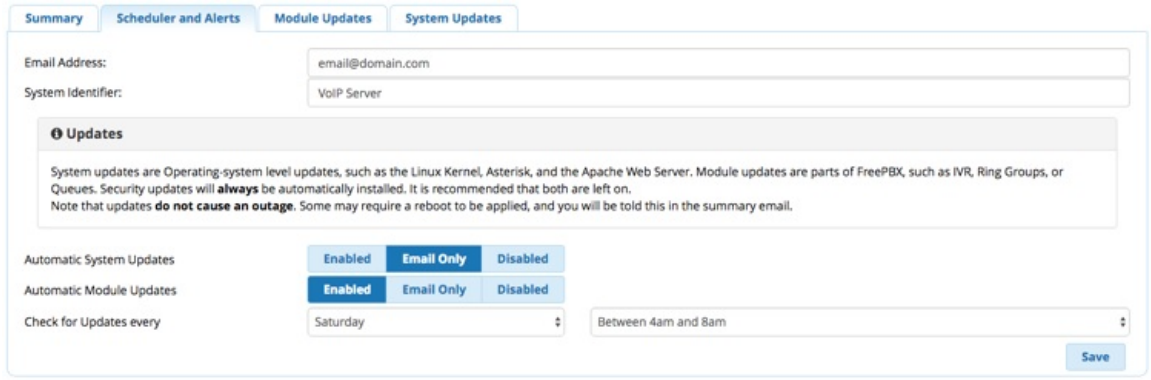


Upgrading with Ease

Now you can choose per module and also regarding the main system as to what you want to upgrade and even if you wish to switch to pre-launch editions of modules and code for when you want that feature sooner to test. The new module is now in the main menu instead of under System Admin.



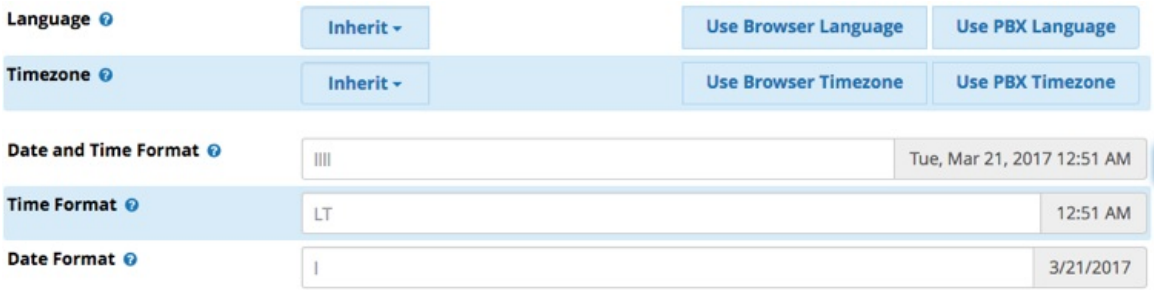
You can also schedule automatic module or system upgrades at specified dates and times.



Globalization & Localization Improvements

You can now have the ability to define the time zone, language and date/time formatting system wide, per group and/or per user.

Each user can also individually define and change these settings from within UCP.

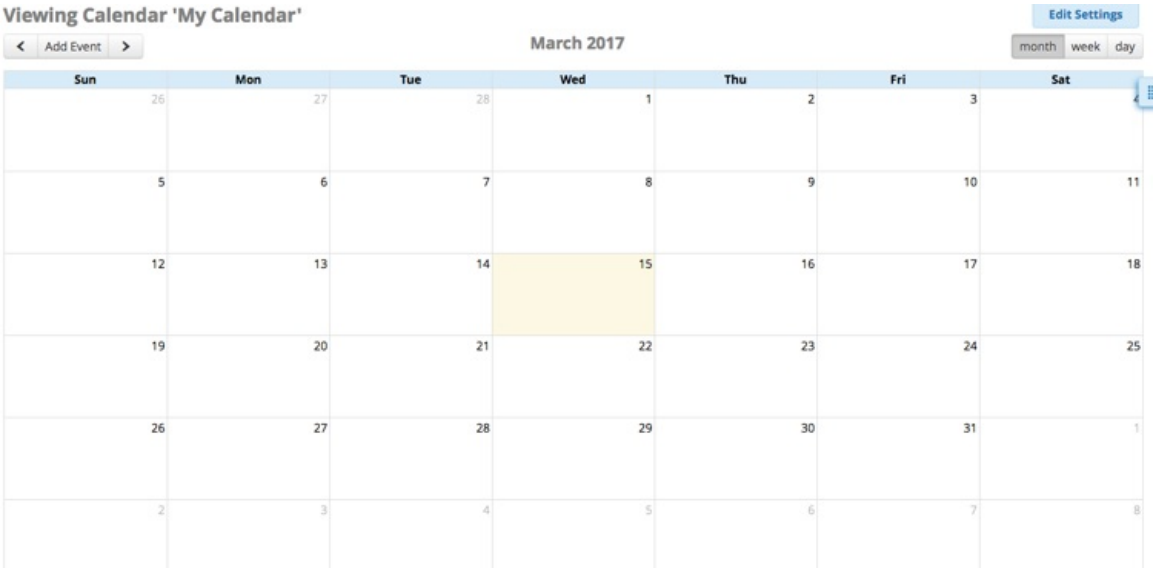


Introducing The Calendar Module

For a long time, we've heard different scenarios of complex time conditions logic to deal with holidays such as Easter (which falls on a different day every year).

To solve this in 14 we implemented a calendar module. This module allows you to add any web based iCal, CalDav, Google or Exchange Web Services calendar. You can also add local calendars through which you can add custom events. These calendars can then be linked to Time Conditions, Paging Pro groups, Find Me/Follow Me enabled/disable events and more!

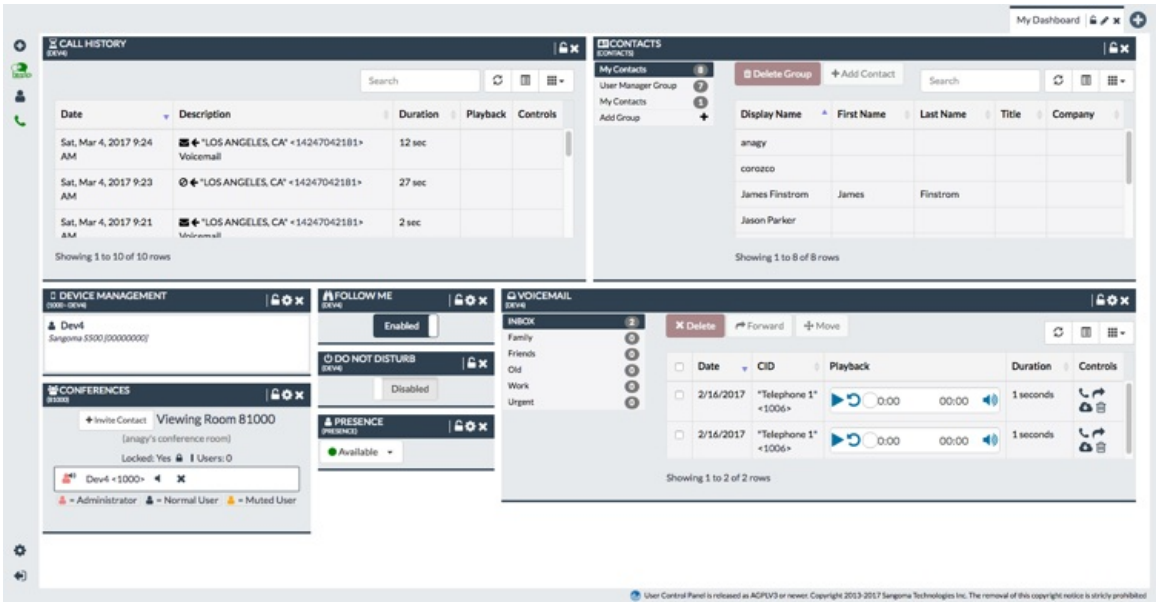
Remote calendars can be updated on a specific schedule you define. This allows you, the administrator, to delegate a calendar out to your users that they could update, adding events when the office is open which will then trigger Time Conditions at the appropriate times. We hope this new feature helps to ease configuration and management of your systems.



A Redesigned UCP (User Control Panel)

A place where your end users can go to change specific settings related to their accounts or listen to voicemails or call recordings but now giving your users complete control over how their Control Panel looks and feels too.

With the additions of dashboards and widgets users can add, remove, resize and organize how they want their dashboard(s) in UCP to look and function. Users can have multiple dashboards that have different configurations of widgets. You could have one dashboard for your voicemail boxes and another dashboard that has widgets for your queues.

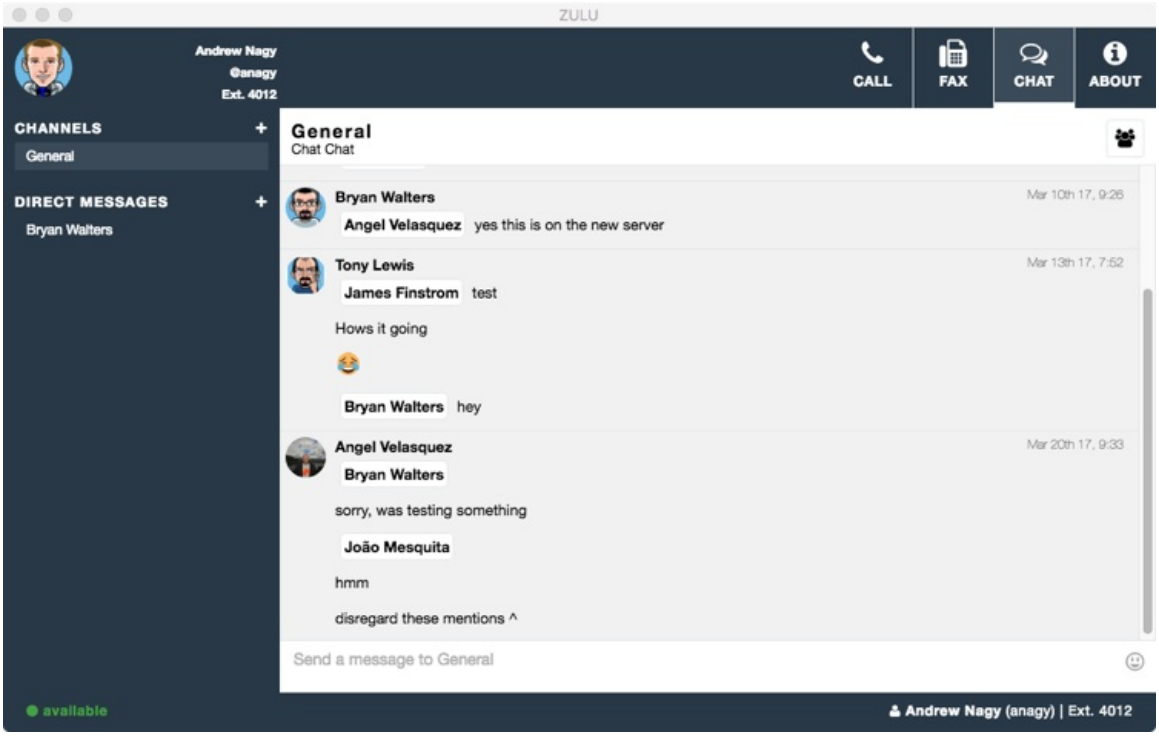


XMPP Improvements

The new chat engine is more robust than ever and is fully supported by our flagship UC Zulu product line. Support for group chats, avatars, message history and more is already supplied in XMPP and best of all it's free!

Zulu already supports these outstanding features and in the next few months the UCP chat interface will also support rooms, avatars and message history.

We are very excited with how Zulu is progressing and hope to unveil more about this soon including versions for IOS and Android Devices.



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