How to change phone clocks

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Phones get their clocks from network time servers (NTP).

However you will need to adjust your phones for daylight savings.

login to you ic-talk HC deployment

- 1. Go into the settings > endpoint manager
- 2. Open up the right-hand floating menu.
- 3. Select the brand of phones (eg Sangoma) you wish to adjust.
- 4. Under the templates, click the name each of the templates you want to change.
- 5. Open the regional tab.
- 6. The first line sets the time zone of the phones (GMT for UK time).
- 7. The second line tells the phones which time server (NTP) to get their clocks from.
- 8. The 3rd line enables or disables daylight saving time (DST)
- 9. with DST enabled the 4th line down specifies when daylight savings start, which for 2019 would be the first week of April on a Monday at 02:00.
- 10. the 5th line down specifies when daylight saving ends in a similar manner.

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