

# Manually moving a cisco SPA5xx handset from the ipvs platform to the IC-Talk3 service

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## Manually remove phone from legacy IPVS service

Manually remove the device from the IPVS legacy service (remove the device from the associated user, then using device manager delete the device).

## Locally repower handset

unplug the device for 15 minutes and then plug back in

## Locally factory reset the handset

Perform the following on the handset locally:

1. On the handset itself, press the Setup



button.

2. Scroll down to Factory Reset using the Navigation



button.

3. Press the OK soft key afterwards. SPA will reboot and will be back to its default settings.

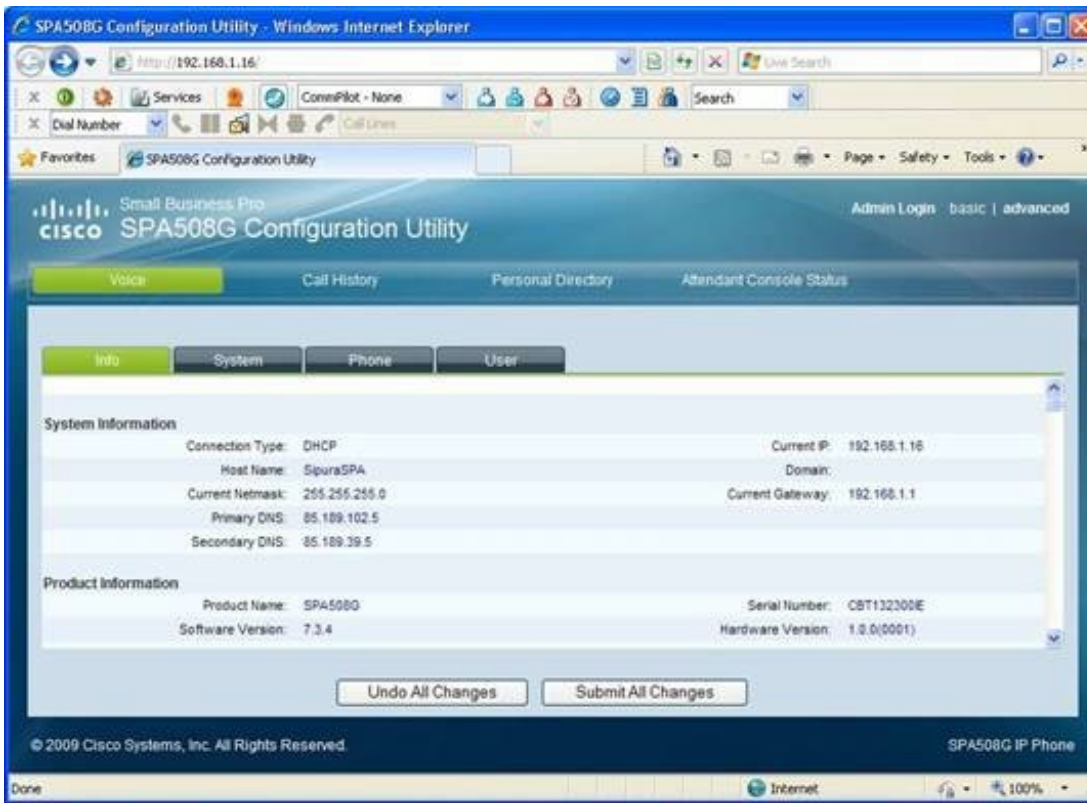
## Point the phones to the new IC-Talk3 service:

1. Connect the phone as required and power on.
2. Press the Setup

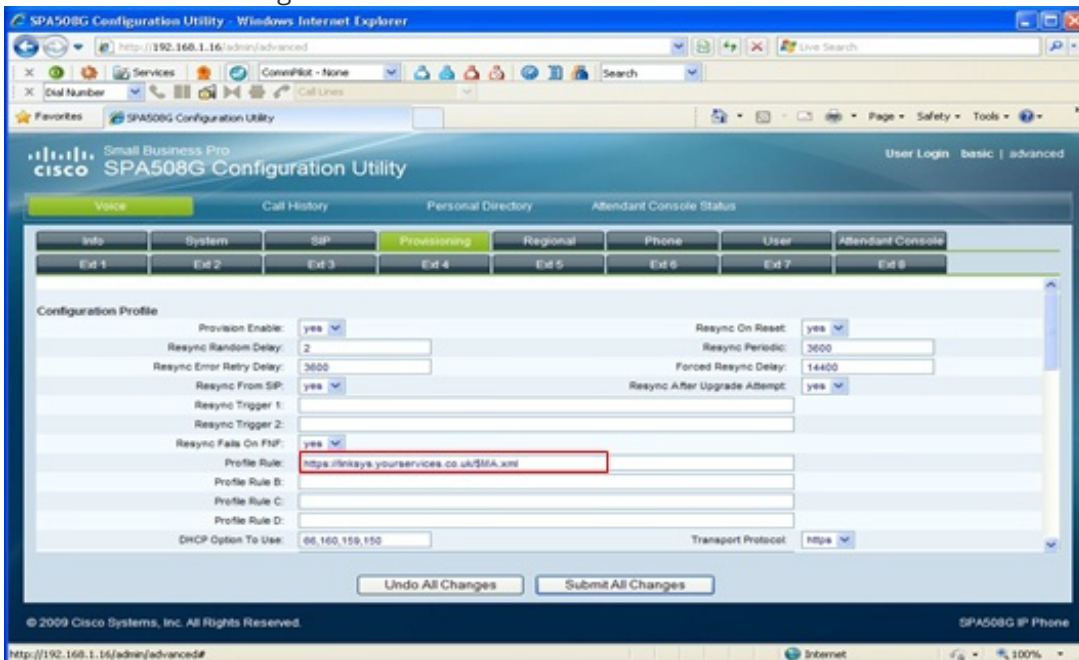


button.

3. Down arrow to Network and select. (if configuring the 525g then down arrow to 9 Status)
4. Option 2 shows the Current IP Address
5. Enter this IP address into your Internet browser on a PC that is connected to the same LAN (you may need to connect a computer to the same switch as the phone for this procedure)
6. A page similar to the below should be displayed:



7. Click the Admin link in the top right hand corner of the page.
8. Click the Advanced link in the top right hand corner of the page.
9. Click the Provisioning tab.



10. Replace the contents of the field Profile Rule with the following:
  - Cisco 50xG & 52xG Series - [https://dm-linksys.yourwhc.co.uk/dms/phone/\\$MA.xml](https://dm-linksys.yourwhc.co.uk/dms/phone/$MA.xml)
  - Cisco 51x Series - [https://dm-csb.yourwhc.co.uk/dms/phone/\\$MA.xml](https://dm-csb.yourwhc.co.uk/dms/phone/$MA.xml)
11. Click Submit All Changes button at the bottom of the page

### Reboot the handset

1. On the handset itself, press the Setup



button.

2. Scroll down to Reboot using the Navigation



button.

3. Press the OK soft key afterwards. SPA will reboot and will be back to its default settings.

### **Locally Repower the handset**

When the handset has rebooted please repower the handset again.

**note:** When the handset has been repowered it may well go through a number of reboots / upgrade / resets before the handset configuration is complete.

Posted by: Darren Wheeler - Thu, Sep 19, 2019 at 4:31 PM. This article has been viewed 848 times.

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