Call Park

Description

The Call Park feature allows a User to suspend, or 'park', a call for an extended period of time.

Function

Whilst a call is parked, the User can freely make and receive other calls and invoke other features without limitation. When ready, the User can retrieve the parked call from any extension.

Configuration/Operation

The feature is controlled by use of site level Feature Access Codes. These codes are as follows:

*68 Call Park - Place the call on hold, enter *68 and then click dial

*88 Call Park Retrieve

Online URL: https://kb.ic.uk/article/call-park-267.html (https://kb.ic.uk/article/call-park-267.html)