

Additional Line

Description

Additional Line is a 'User Type' that is configured when a new User is created.

Function

An additional line can be created to give a device, IP handset etc. a 2nd, 3rd, 4th.... call appearance, on spare line keys if supported, for multiple DECT handsets off a DECT base station or to utilise a 2nd line on an ATA.

Configuration/Operation

To provide a User with an additional line in the Business Portal navigate to:

- Employees>Add Employee

Add Employee

User Details

- * Username: user1.additionalline
- * Role: Employee
- * Language: English
- * Password: *****
- * Password type: *****

Contact Details

- * First Name: User 1
- * Surname: Personal Line
- * Email Address: Email Address
- * Phone Number: Phone Number
- * Country: United Kingdom
- * Street Address: Street Address
- * Town/City: Town/City
- * County: West Sussex
- * Postal Code: Postal Code

Buttons: Cancel, Save, Save & Activate

- Click Save & Activate

Employee Activations

Employee: user1.additionalline

Site Selection

- * Site Name: Demo Site, Trunk Site

- Select Site Name

user1.additionalline

Employee Settings

- * Username: user1.additionalline
- * User Type: IP Centrex User, Additional Line
- * Language: English
- * First Name: User 1
- * Surname: Personal Line
- * Caller ID First Name: User 1
- * Caller ID Surname: Personal Line

- Select Additional Line

Primary Number

☒ Use Public Number

Area Code

+44-203

Number

6510321

* Extension

0321

Feature Package

BasicUser

On

PremiumMobilityUser

Off

PremiumUser

Off

SIPTTrunkMobilityUser

Off

SIPTTrunkUser

Off

StandardUser

Off

- Select Primary Number and Feature Package

Optional Add-On Feature Packages

Reception Console

Off

Softphone

Off

Toolbar

Off

Voicemail inc Call Notify

Off

Device Selection

Device Selection

☒ Existing Device
☐ New Device

Device ID

0331. SPA 508 (7 ports open, 8 total)

Device Type

Cisco SPA-508G

* MAC Address

A44C119F070A

More Options

Authentication

Set Authentication

No

Cancel

Activate

- Select Optional Add-On Feature Package (if required)
- Select Device
- New Device:- If you wish to create a new device for this service
- Define a new device ID
- Select the device type from the dropdown box
- Enter the device MAC address
- Existing Device
- Select the existing device in the Device ID dropdown box.
- Click Activate

The additional line will be added to device. If the additional line is on an existing device the device will reboot and the additional line will appear under the first spare line key.

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