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Additional Line

Description

Additional Line is a 'User Type' that is configured when a new User is created.

Function

An additional line can be created to give a device, IP handset etc. a 2nd, 3rd, 4th…. call appearance, on spare line keys if supported, for multiple DECT handsets off a DECT base station or to utilise a 2nd line on an ATA.

Configuration/Operation

To provide a User with an additional line in the Business Portal navigate to:

- Employees>Add Employee

- Click Save & Activate

- Select Site Name

- Select Additional Line

Primary Number

	☑ Use Public Number
Area Code	+44-203
Number	6510321
* Extension	0321

Feature Package

ⓘ BasicUser	**ⓘ PremiumMobilityUser**	**ⓘ PremiumUser**	**ⓘ SIPTrunkMobilityUser**
On	Off	Off	Off

ⓘ SIPTrunkUser	**ⓘ StandardUser**
Off	Off

- Select Primary Number and Feature Package

Optional Add-On Feature Packages

ⓘ Reception Console	**ⓘ Softphone**	**ⓘ Toolbar**	**ⓘ Voicemail inc Call Notify**
Off	Off	Off	Off

Device Selection

Device Selection	● Existing Device ○ New Device
Device ID	0331. SPA 508 (7 ports open, 8 total)
Device Type	Cisco SPA-508G
* MAC Address	A44C119F070A

˅ More Options

Authentication

Set Authentication	No

⊘ Cancel   **⚡ Activate**

- Select Optional Add-On Feature Package (if required)
- Select Device
- New Device:- If you wish to create a new device for this service
- Define a new device ID
- Select the device type from the dropdown box
- Enter the device MAC address
- Existing Device
- Select the existing device in the Device ID dropdown box.
- Click Activate

The additional line will be added to device. If the additional line is on an existing device the device will reboot and the additional line will appear under the first spare line key.

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