

Basic Call Logs

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Description

Basic Call Logs provides users with call logs for received, missed, and placed calls.

Function

The basic call logs are all accessible from the Business Portal, phones and applications. It provides the user with the following:

- Missed calls
- Placed calls
- Received calls

Note that for SIPT users, logs will not contain any internal calls between PBX users that do not pass through the WHC platform.

Configuration/Operation

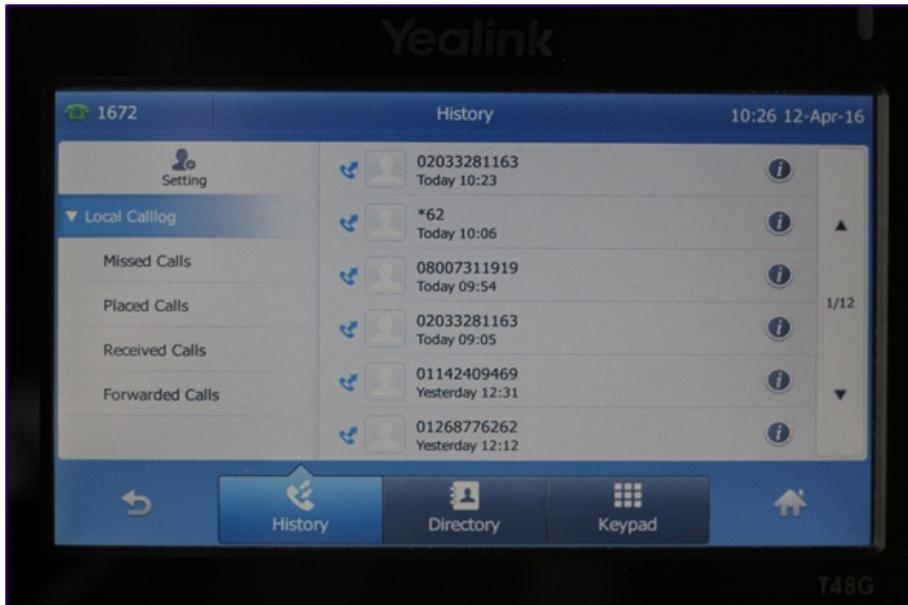
No configuration is required to use this feature as it is an inherent feature. Operation of the feature is dependent on the device or application being used. The screenshot below shows Basic Call logs being accessed from the Business Portal:



Voicemail		Missed Calls	
Unread: 00		02079932396	23 Apr 10:46
Read: 00		Unread: 00	21 Apr 13:31
		+1179610714	21 Apr 13:30
		0324	04 Apr 14:48
		0327	04 Apr 14:38

Dialed Calls		Received Calls	
02079932396	23 Apr 10:46	02079932396	11 Apr 09:41
02079932396	23 Apr 10:41	02079932396	08 Apr 13:54
0190	04 Apr 14:48	0324	04 Apr 14:48
0327	04 Apr 14:48	0324	04 Apr 14:38
02079932396	04 Apr 10:52	0324	04 Apr 14:38

The screenshot below is from a Yealink T48G IP Phone and demonstrates the options available on the left-hand side of the screen.



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