Article Number: 289 | Rating: Unrated | Last Updated: Mon, Feb 15, 2021 at 12:26 PM

Description

Basic Call Logs provides users with call logs for received, missed, and placed calls.

Function

The basic call logs are all accessible from the Business Portal, phones and applications. It provides the user with the following:

- Missed calls
- Placed calls
- Received calls

Note that for SIPT users, logs will not contain any internal calls between PBX users that do not pass through the WHC platform.

Configuration/Operation

No configuration is required to use this feature as it is an inherent feature. Operation of the feature is dependent on the device or application being used. The screenshot below shows Basic Call logs being accessed from the Business Portal:



The screenshot below is from a Yealink T48G IP Phone and demonstrates the options available on the left-hand side of the screen.



Posted by: Mark Simcoe - Mon, Feb 15, 2021 at 12:26 PM. This article has been viewed 3389 times.

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