

Basic Call Logs

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Description

Basic Call Logs provides users with call logs for received, missed, and placed calls.

Function

The basic call logs are all accessible from the Business Portal, phones and applications. It provides the user with the following:

- Missed calls
- Placed calls
- Received calls

Note that for SIPT users, logs will not contain any internal calls between PBX users that do not pass through the WHC platform.

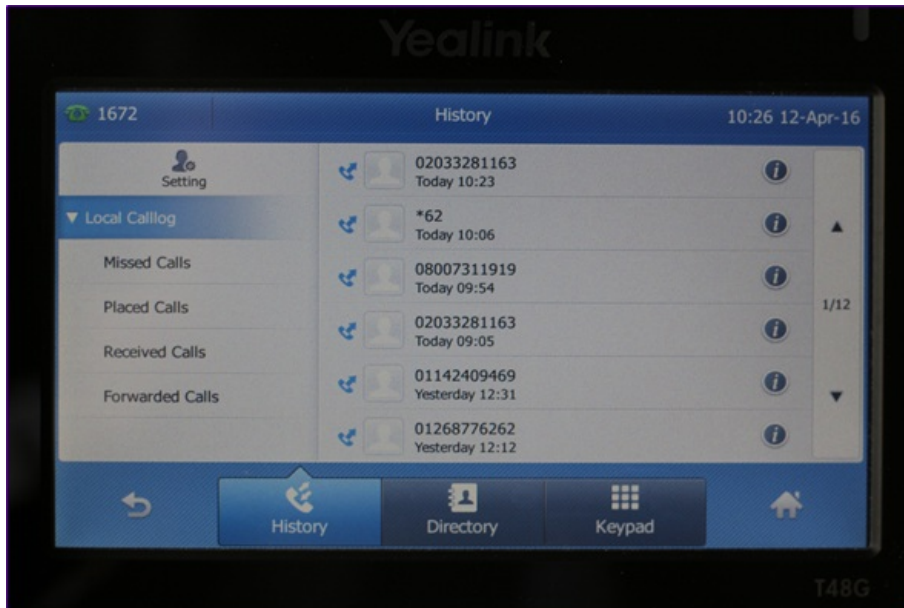
Configuration/Operation

No configuration is required to use this feature as it is an inherent feature. Operation of the feature is dependent on the device or application being used. The screenshot below shows Basic Call logs being accessed from the Business Portal:



The screenshot shows an 'Employee Dashboard' with a dark theme. It features four call log sections: 'Missed Calls', 'Placed Calls', 'Dialled Calls', and 'Received Calls'. Each section contains a table of call records with columns for phone number, date, time, and status. The 'Missed Calls' section shows records for 23 Apr, 21 Apr, and 04 Apr. The 'Placed Calls' section shows records for 23 Apr, 21 Apr, and 04 Apr. The 'Dialled Calls' section shows records for 23 Apr, 21 Apr, and 04 Apr. The 'Received Calls' section shows records for 11 Apr, 08 Apr, and 04 Apr.

The screenshot below is from a Yealink T48G IP Phone and demonstrates the options available on the left-hand side of the screen.



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