

# Call Parking

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## Call Parking

### Description

The Call Park feature allows a User to suspend, or 'park', a call for an extended period of time.

Call Park is configured and controlled by administrators at site level. A User can only invoke what has been configured by the administrator. Please refer to the Site Features Guide for a full description.

### Function

Whilst a call is parked, the User can freely make and receive other calls and invoke other features without limitation. When ready, the User can retrieve the parked call from any extension.

### Configuration/Operation

The feature is controlled by use of site level Feature Access Codes. By default, these codes are as follows:

- \*68 Call Park - Place the call on hold, enter \*68 and then click dial
- \*88 Call Park Retrieve

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