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Call Parking

Description

The Call Park feature allows a User to suspend, or 'park', a call for an extended period of time.

Call Park is configured and controlled by administrators at site level. A User can only invoke what has been configured by the administrator. Please refer to the Site Features Guide for a full description.

Function

Whilst a call is parked, the User can freely make and receive other calls and invoke other features without limitation. When ready, the User can retrieve the parked call from any extension.

Configuration/Operation

The feature is controlled by use of site level Feature Access Codes. By default, these codes are as follows:

- *68 Call Park - Place the call on hold, enter *68 and then click dial
- *88 Call Park Retrieve

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