Article Number: 333 | Rating: Unrated | Last Updated: Mon, Feb 15, 2021 at 2:55 PM

Office UC for Smartphone

Description

Office UC provides Users with an application and series of features to enable Unified Communications across one or many devices. Office UC for Smartphone when deployed as part of a Mobile License, where UC Business or Team have not been enabled, provides a User with:

- Smartphone application enabling:
- Voice and Video Calling – using inbuilt softphone or native dialler

The application is supported on both Apple iOS and Google Android OS smartphones.

Inbuilt with the application is some basic feature control which can be used to control the following features whilst away from the Business Portal:

- Do Not Disturb
- Call Forwarding
- Remote Office
- Hide number
- Call Director
- Outgoing Call (Wi-Fi or Carrier)
- Simultaneous Ring Personal

Function

Office UC for Smartphone enables a User to use this smartphone installed softphone application alongside a physical hard phone or our Office UC Desktop and Tablet applications. A user simply needs to open the application on the smartphone and they can then initiate calls from the application over either Wi-Fi or via the Users carrier. As this is deployed as a Shared device, using the Shared Call Appearance 5 feature, it uses the Users single business number to make and receive calls. Likewise all call functions and controls are initiated within the application from the Smartphone.

Alternatively, but not recommended, Office UC for Smartphone enables a User to use this smartphone installed softphone application instead of a physical hard phone. A user simply needs to open the application on the smartphone and they can then initiate calls from the application over either Wi-Fi or via the Users carrier. All call functions and controls are initiated within the application from the Smartphone.

For SIPT users, internal calls between PBX users that do not pass through the WHC platform will not go to the applications used.

Configuration/Operation

For guidance on how to download, install, configure and use this application for use on a Fixed User License, please refer to the application user guide.

Posted by: Mark Simcoe - Mon, Feb 15, 2021 at 2:53 PM. This article has been viewed 3687 times.

Online URL: https://kb.ic.uk/article/office-uc-for-smartphone-333.html (https://kb.ic.uk/article/office-uc-for-smartphone-333.html)