

# Push to Talk

## Description

Push to Talk allows people to call each other and have the call answered automatically (Intercom service).

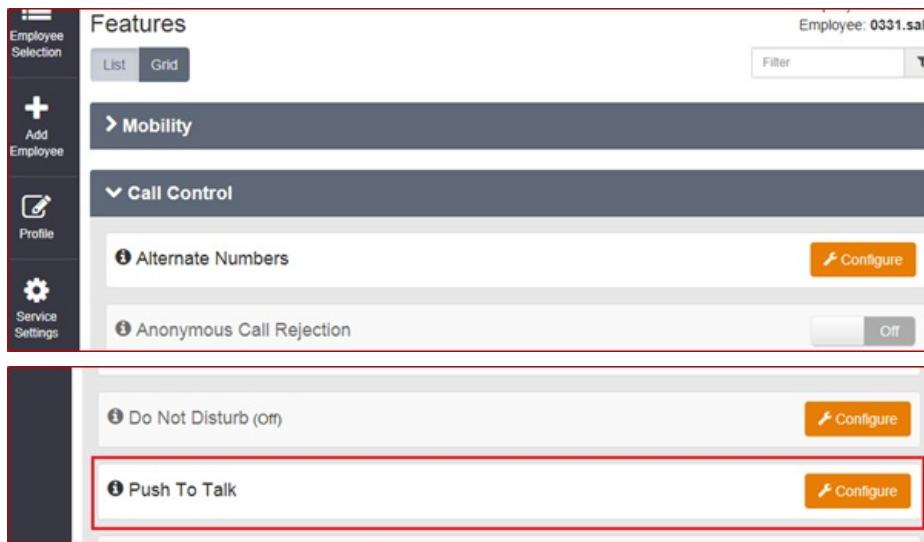
## Function

Push to Talk allows people to call each other and have the call answered automatically, either as a one-way call, or a two-way call.

## Configuration/Operation

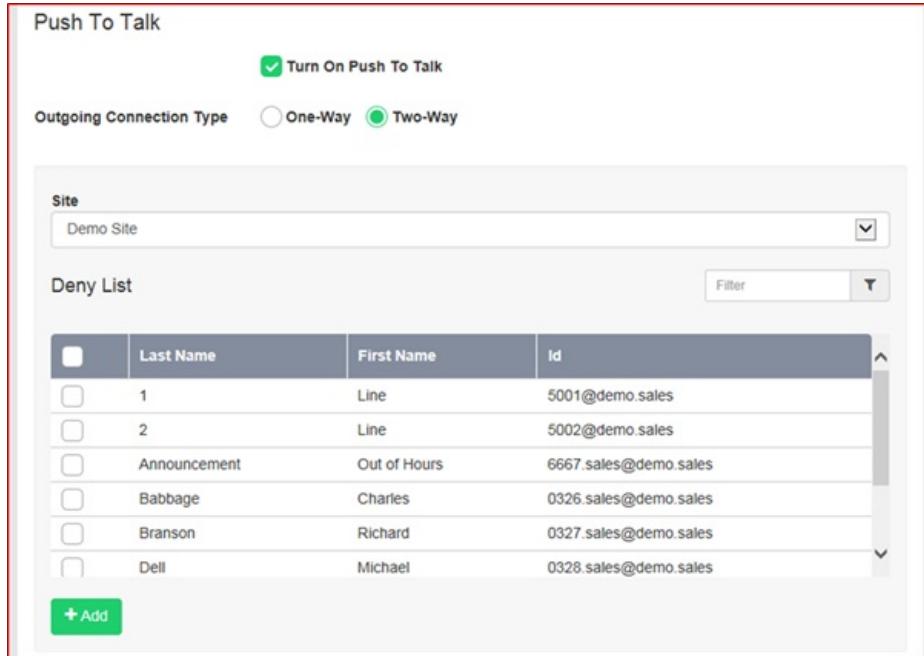
To Configure the PTT service in the Business Portal navigate to:

- Employees > Features > Call Control > Push To Talk



The screenshot shows the 'Features' section of the Business Portal. On the left is a sidebar with icons for Employee Selection, Add Employee, Profile, and Service Settings. The main area has a 'Mobility' header and a 'Call Control' section. Under 'Call Control', there are two items: 'Alternate Numbers' and 'Anonymous Call Rejection'. Below these is a large empty box. At the bottom of this box are two items: 'Do Not Disturb (off)' and 'Push To Talk'. The 'Push To Talk' item is highlighted with a red box.

- Select Configure



The screenshot shows the 'Push To Talk' configuration page. At the top, there is a checked checkbox labeled 'Turn On Push To Talk'. Below it, there is a radio button group for 'Outgoing Connection Type' with 'One-Way' and 'Two-Way' options, where 'Two-Way' is selected. A 'Site' dropdown is set to 'Demo Site'. Below these are two sections: 'Deny List' and a table. The 'Deny List' section has a 'Filter' input field. The table has columns for a checkbox, Last Name, First Name, and Id. The data in the table is as follows:

	Last Name	First Name	Id
<input type="checkbox"/>	1	Line	5001@demo.sales
<input type="checkbox"/>	2	Line	5002@demo.sales
<input type="checkbox"/>	Announcement	Out of Hours	6667.sales@demo.sales
<input type="checkbox"/>	Babbage	Charles	0326.sales@demo.sales
<input type="checkbox"/>	Branson	Richard	0327.sales@demo.sales
<input type="checkbox"/>	Dell	Michael	0328.sales@demo.sales

At the bottom left is a green '+ Add' button.

## Allow List

Filter 

	Last Name	First Name	Id
<input type="checkbox"/>	Four	User	0324.demo@demo.sales

**✖ Remove**

∅ Cancel

✓ Save

To originate a Push To Talk call on your telephone dial the Feature Access followed by the number you wish to call.

- \*50 Default Feature Access Code

An administrator can specify in the configuration from which other users a PTT call is 'Allowed'. Only PTT calls for users on the allowed list will be connect to the employee.

Posted by: Mark Simcoe - Mon, Feb 15, 2021 at 3:05 PM. This article has been viewed 2758 times.

Online URL: <https://kb.ic.uk/article/push-to-talk-338.html> (<https://kb.ic.uk/article/push-to-talk-338.html>)