

Push to Talk

Description

Push to Talk allows people to call each other and have the call answered automatically (Intercom service).

Function

Push to Talk allows people to call each other and have the call answered automatically, either as a one-way call, or a two-way call.

Configuration/Operation

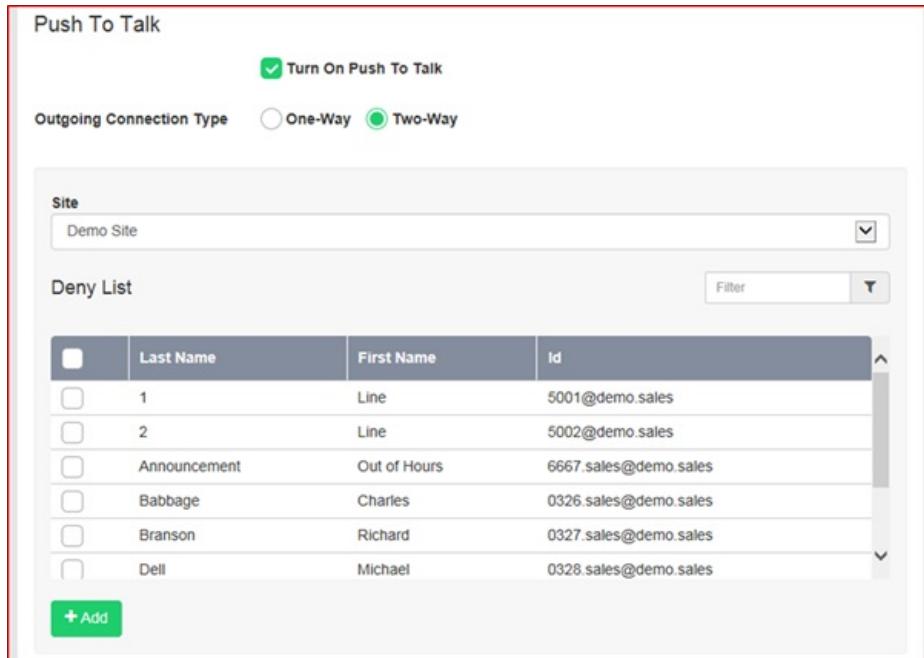
To Configure the PTT service in the Business Portal navigate to:

- Employees > Features > Call Control > Push To Talk



The screenshot shows the 'Features' section of the Business Portal. On the left is a sidebar with icons for Employee Selection, Add Employee, Profile, and Service Settings. The main area has a 'Mobility' header and a 'Call Control' section. Under 'Call Control', there are two items: 'Alternate Numbers' and 'Anonymous Call Rejection'. Below these is a large empty box. At the bottom of this box are two items: 'Do Not Disturb (off)' and 'Push To Talk'. The 'Push To Talk' item is highlighted with a red box.

- Select Configure



The screenshot shows the 'Push To Talk' configuration page. At the top, there is a checked checkbox labeled 'Turn On Push To Talk'. Below it is a 'Outgoing Connection Type' section with radio buttons for 'One-Way' and 'Two-Way', where 'Two-Way' is selected. Under 'Site', the 'Demo Site' is chosen. The 'Deny List' section contains a table with the following data:

	Last Name	First Name	Id
<input type="checkbox"/>	1	Line	5001@demo.sales
<input type="checkbox"/>	2	Line	5002@demo.sales
<input type="checkbox"/>	Announcement	Out of Hours	6667.sales@demo.sales
<input type="checkbox"/>	Babbage	Charles	0326.sales@demo.sales
<input type="checkbox"/>	Branson	Richard	0327.sales@demo.sales
<input type="checkbox"/>	Dell	Michael	0328.sales@demo.sales

At the bottom left is a green '+ Add' button.

Allow List

Filter 

	Last Name	First Name	Id
<input type="checkbox"/>	Four	User	0324.demo@demo.sales

✖ Remove

∅ Cancel

✓ Save

To originate a Push To Talk call on your telephone dial the Feature Access followed by the number you wish to call.

- *50 Default Feature Access Code

An administrator can specify in the configuration from which other users a PTT call is 'Allowed'. Only PTT calls for users on the allowed list will be connect to the employee.

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