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Selective Call Rejection

Description

Reject calls when pre-defined criteria, such as phone number, time of day or day of week, are met.

Function

Selective Call Rejection allows you to reject calls that meet your pre-defined criteria. These callers will be given an announcement that you cannot be reached. Use this feature to prevent nuisance calls from people you would rather not talk to. The criteria for each Selective Call Rejection entry can be a list of up to 12 phone numbers or digit patterns, a specified time schedule, and a specified holiday schedule. All criteria for an entry must be true to reject the call.

Configuration/Operation

In The Business Port navigate to:

Employee	Features	Company: Sales Demo Employee: 0331.sale:	
Selection	List Grid	Filter	
Add Employee	> Mobility		
Ø	✓ Call Control		
Profile	Alternate Numbers	F Configure	
Service Settings	Anonymous Call Rejection	ou	

• Employees > Features > Call Control > Selective Call Rejection

Selective Call Acceptance (Off)	✗ Configure
Selective Call Rejection (Off)	⊮ Configure
Time Schedule	⊮ Configur

• Select 'Configure'

Employee F	Features / Select	ive Call Rejection		
Rules	re Call Reject			+ Add
	Status	Description	Time Schedule	
	Status On	Description Demo Rule	Time Schedule Every Day All Day (Employee)	
-	On			

- To Add a New Rule Click 'Add'
- To edit an existing Rule select the Rule under the 'Description' Heading.
- To Delete a rule select the right hand tick box and click 'Delete'
- To Delete all rules select the right hand tick box in the header bar and click 'Delete'
- Click 'Add'

Add New Rule		×
* Description	Test Rule	×
Time Schedule	Every Day All Day (Employee)	
⊘ Cancel	✓ Save	✓ Save & Add More Details

- Add a description of the rule.
- Select a Time schedule from the dropdown menu.
- Note:- Time schedules have to be pre-configured (Please refer to the Site Features Guide for more details)
- Click 'Save & Add More Details'

Edit Rule		×
* Description	Test Rule	
Time Schedule	Every Day All Day (Employee)	•
Phone Numbers		
Reject Calls From	All Phone Numbers Only These Phone Numbers Private Numbers Unknown Numbers	
Specific Numbers		
Maximum Allowed	12	
Add Phone Number	02345678901	× +
	Phone Number	
0	01234567890	
× Delete		
⊘ Cancel	✓ Save	
• To add a phone nun	nber type the number into the box and click the '+' button	
Add Phone Number	02345678901	× +

- To delete a number select the right hand tick box and click delete
- To delete all numbers select the right hand tick box in the header bar and click delete.
- When you have completed the configuration Click 'Save'

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