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Speed Dial 100

Description

Allows a User to dial another telephone number by dialling a Speed Prefix Access Code and two digits.

Please note, this feature relies on a User remembering the telephone number that they have to dial. However on the 02 March 2018 we launched phone customisation options in the Business Portal which will allow users, using one of our VDM phone profiles, to add speed dials to their IP phones front screen. Please refer to the Business Portal End User Guide for guidance on how to configure and add these speed dials.
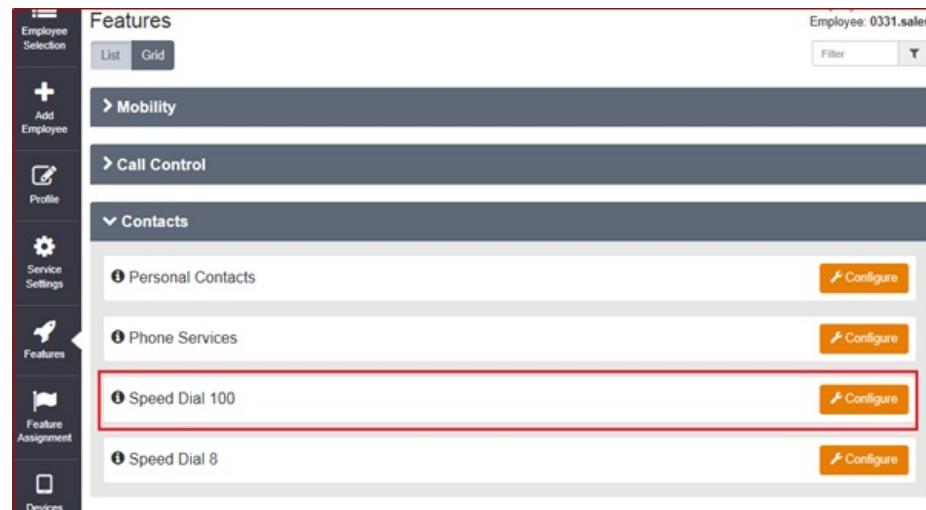
Function

Allows Users to program an assigned two-digit (00 through 99) speed dial code to store commonly called numbers.

To call the stored number the user dials the Speed Dial Prefix Feature access Code (by default this is #) followed by the 2 digits (00 to 99) of the stored numbers location.
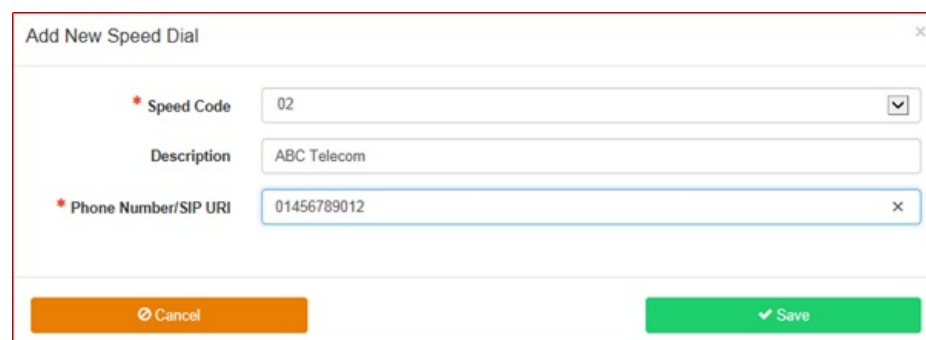
Configuration/Operation

In the Business Portal navigate to:

- Employees > Features > Contacts > Speed Dial 100

- Click 'Configure'

- To Add an entry click 'Add'
- Select the 'Speed Code'

- The next Available is shown by default but you can select any free code 00 – 99 using the dropdown box
- Enter a description or name for the phone number.
- Enter the phone number
- Click Save.
- To Edit an Existing Entry
- Select the Existing 'Speed Code'

	Speed Code	Phone Number/SIP URI	Description
☐	00 ✏	01234567890	Home
☐	01 ✏	01345678902	Joe Bloggs Ltd
☐	02 ✏	01456789012	ABC Telecom

Edit Speed Dial   ✕

Speed Code   02

Description   ABC Telecom

* Phone Number/SIP URI   01456789012

⊘ Cancel   ✔ Save

- Edit the Entry
- Click Save.
- To Delete an select the tick box to the left of the entry and click 'Delete
- To delete all entries select the tick box on the left hand side of the header Bar and click delete.

Adding an entry from the Phone

- Dial the Speed Dial 100 Feature Access Code (Default *75)
- Dial the Speed Dial 100 Location (00 - 99)
- Dial the required Phone Number followed by #
  - Example:- *750107711234567#

Online URL: https://kb.ic.uk/article/speed-dial-100-349.html (https://kb.ic.uk/article/speed-dial-100-349.html)