

Can I change my username or email for the IC portals

Article Number: 5 | Rating: Unrated | Last Updated: Fri, Jul 21, 2017 at 4:41 PM

You cannot change your login identifier to our systems, the email address you use behind the login can be changed or additional aliases added but your login is fixed. If you require a change then create a new user or have your admin create a new user and then remove the old one.

Users are linked to accounts and correspondence is linked within the system via the email address but if you email us we can merge the data together into your newly created user and de-activate the old user. Please raise a ticket or contact us via email from a registered admin address to enact your changes.

Posted by: Jonathan - Fri, Jul 21, 2017 at 4:41 PM. This article has been viewed 3716 times.

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